

# POS Checklist for New Restaurants in UAE

## Start Strong with the Right Restaurant POS System

Opening a restaurant in Dubai? A reliable Restaurant POS System is crucial to streamline your operations, manage staff, and deliver top-tier customer service. Use this checklist to ensure your POS solution covers everything you need from Day One.

### 1. Core POS Features

Make sure your POS system includes all essential tools to handle transactions and daily operations efficiently.

- Fast & reliable billing interface
- Customizable menu management
- Multiple payment method support (cash, card, wallets, UPI)
- Split bill and table-wise billing options
- Cloud-based POS access
- Offline functionality (for power/internet outage)
- GST & VAT compliance (important for UAE regulations)

### 2. Inventory & Stock Management

Track, monitor, and manage your kitchen stock in real time to avoid over-ordering or running out of ingredients.

- Low-stock alerts
- Auto stock deduction on sales
- Supplier and purchase order management
- Expiry date tracking (perishable items)
- Ingredient-level tracking

## 3. Staff & Role Management

Your POS should support multiple roles to ensure accountability and access control.

- Role-based access control (admin, cashier, waiter, etc.)**
- Attendance & shift management**
- Employee performance reports**
- Staff activity logs**

## 4. Reporting & Analytics

Get insights to make data-driven decisions and scale faster.

- Daily, weekly, monthly sales reports**
- Top-selling menu items**
- Customer feedback analytics**
- Table turnover reports**
- Profit/loss dashboards**
- UAE tax/VAT reports**

Your Technology Partner

## 5. Customer Experience Features

Enhance the dine-in and takeaway experience with smart features.

- QR Code-based ordering**
- Digital or printed receipts**
- Loyalty programs & offers**
- Customer feedback integration**
- Home delivery management**

## 6. Integrations & Scalability

Ensure your POS system supports third-party tools and is ready to grow with your business.

- Integration with accounting software (e.g., Tally, QuickBooks)
- Payment gateway integration (PayTabs, Telr, Stripe, etc.)
- Online food aggregator integration (Zomato, Talabat, Deliveroo)
- Multi-branch support
- Mobile/tablet compatibility

## 7. Local Compliance & UAE Market Readiness

- UAE VAT support & e-invoicing
- Arabic language support
- Dubai Municipality compliance
- Data storage in UAE servers (for privacy regulations)

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## 8. Support, Training & Pricing

- 24/7 support (phone, chat, email)
- Onboarding & staff training included
- Transparent pricing, no hidden fees
- Free trial or demo available

## Final Tips Before You Buy

- Always request a free demo to test usability
- Compare at least 3 POS providers before finalizing
- Check reviews from other Dubai-based restaurants
- Ask about custom features (UAE tax, delivery zones, etc.)

# Recommended for Dubai: SISGAIN Restaurant POS





Looking for a fully customizable,  
UAE-compliant POS built for modern  
restaurants?

**Book A Free Demo**

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